

# 10 REASONS WHY YOU NEED TO UPGRADE YOUR SYSTEM TO AN SV9100

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## IS YOUR AGING PHONE SYSTEM FIT FOR BUSINESS?

- > The risk of **Technical Support** on your aging system becoming limited
- > Any system breakdowns will be **increasingly difficult** to fix
- > The cost of **business downtime** could potentially cost you more than a new system!

## BE PREPARED FOR THE ISDN SWITCH OFF!

- > From 2025 analogue & ISDN networks will be **'end of life'** with no further support
- > This will effect **more than half** of UK & EMEA business communications
- > The SV9100 has **built-in, future-proof** VoIP/SIP technology

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## BUILT-IN APPLICATIONS

- > **Highly cost-effective** - No extra PC Server required!
- > **InGuard** - Effective toll fraud defence
- > **InHotel** - Front-of-house hospitality application
- > **InReports** - Call management
- > **InUC** - Collaboration & unified communications

## GET FREE APPLICATIONS!

- > **Free MyCalls Basic** call management app: Includes real-time call activity display, call logging and reports
- > **Free MyCalls Desktop** productivity app: Includes Instant Messaging, Screen-Pops and Speed Dials
- > **Free Mobile Extensions** - Provides your mobile with business system functionality

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## TREAT YOUR CUSTOMERS LIKE ROYALTY

- > **Caller ID:** Greet your regular callers by name
- > **VIP priority:** Caller Queue drag & drop to ensure your most important callers get the attention they deserve
- > **Skills Based Routing:** Ensure the right agent deals with each specific sales enquiry

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**CUT YOUR COSTS**

- > **Audio & video conferencing:** Save on travel and accommodation costs
- > **Answer more incoming enquiry calls first time:** Save on call backs
- > **Multiple Carrier options:** Automatically Selects the cheapest call rates for your business

**START USING TRULY INNOVATIVE HANDSETS**

- > **DECT Communicator M166** – Personal alarming & communication pendant for care & cure healthcare & hospitality
- > **DT930 Touch Panel** – Colour display with intuitive touch experience
- > **GT890** – Delivers instant video collaboration!

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**GET SOME MOBILITY**

- > **Brand new DECT range** – Smaller handsets, bigger screens, robust build quality
- > **Make your smartphone smarter** – ST500 mobile client for audio & video calls via WiFi
- > **Homeworking flexibility** – Cost-effective softphone, audio & video conferencing

**DEFEND YOURSELF AGAINST TOLL FRAUD**

- > **InGuard** – Built-in, cost effective toll fraud defence
- > Cost of Toll Fraud to Global businesses - **over 25bn per year**
- > Help **prevent** potentially thousands of lost to fraudsters

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**MANAGE YOUR TEAM'S ACTIVITIES**

- > **Presence:** Real-time 'bird's eye view' of all your teams communications & meeting status, even remotely
- > **Wallboards:** Display live stats of your companies communication performance
- > **Reporting:** Automated reports on call activity, abandoned

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